

News Release

September 2009



Eleven G09 finalists are FENSA registered

FENSA is delighted to announce that eleven companies shortlisted for the finals at the prestigious G09 annual awards for the glazing and fenestration industry are FENSA registered businesses.

Last year's G08 awards resulted in seven out of the twelve award winners being FENSA registered businesses.

Graham Hinett, CEO at FENSA said, 'With many of the industry awards being won by FENSA registered businesses during 2008 (e.g., Training and Development Award, Customer Care Award, Glass Company of the Year), this demonstrates how FENSA companies not only meet the requirements for self certifying compliance with the Building Regulations, but also, offer products and services above and beyond these Building Regulation requirements. They often excel in other areas such as customer service, and training and development. FENSA thanks Tony Higgins for organising this prestigious event, wishes everyone the best of luck and looks forwards to speaking with the award winners.'



Graham Hinett
CEO, FENSA

For further information, please go to www.fensa.org.uk or www.g-events.co.uk

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For further information contact: Sheit Lan Man, Marketing, FENSA Tel: 020 7645 3715

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FENSA - The industry standard gold for replacement windows and doors - trusted and demanded by consumers and local authorities

- Over 9000 Registered Businesses
- Over 6 million homeowner certificates sent
- Over 24% of households in England and Wales have used a FENSA registered installer

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Further Information:

FENSA

- FENSA stands for the Fenestration Self-Assessment Scheme. It has been set up by the Glass and Glazing Federation (GGF) and other industry bodies as a Competent Persons Scheme for the installation of replacement windows and doors.
- FENSA works closely with and supports the work of the BFRC: British Fenestration Rating Council.
- FENSA is the widely trusted, Government-authorised scheme which enables companies that install replacement windows and doors to self certify compliance under the Building Regulations.
- FENSA Registered Businesses undertake over 90% of installations within England and Wales.
- FENSA has over 9000 Registered Businesses.
- FENSA has sent over 6 million homeowner certificates
- Over 24% of households in England and Wales have used a FENSA registered installer.
- FENSA Registered Businesses need to meet certain eligibility criteria which include:
 - Making a commitment to comply with all laws statutory regulations and Building Regulations in force.
 - Providing the consumer with a warranty or guarantee conforming to the requirements laid down by FENSA from time to time and covering the cost of completing rectification work in respect of defect
 - "Offering" an independent insurance policy conforming to requirements laid down from time to time by FENSA to customers to cover their guarantee should they for whatever reason cease to trade. In addition where deposits are taken it is a compulsory requirement that indemnity insurance is put in place at the time that the deposit is taken from the consumer.
 - Making a commitment to comply with statutory health and safety, and waste disposal, requirements.
 - Maintaining adequate employer's liability and public liability insurance

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