

# News Release

August 2009

# FENSA

## FENSA listed as a top exhibitor at Grand Designs Live London

An independent review by Building & Facilities News identified FENSA in its list of top 20 Grand Design Live exhibitors. As a key consumer and trade brand, FENSA, is delighted to be recognised.

Aside from entering a £500 Prize Draw towards, homeowners were invited to order FENSA certificates, view samples of installations registered with that are sent to Local Authorities on installers' behalf, and talk to the FENSA team.

Jon Vanstone, Director of Registered Businesses at FENSA said 'FENSA registered businesses inform us that they would like to see Government and industry take a more proactive role in communicating to consumers the importance of using a FENSA installer to adhere to current Building Regulations and thermal performance standards. Consumers coming to the FENSA stand were all familiar with the FENSA brand and logo anyway, but meeting FENSA staff added a tangible element to FENSA's service offering, helping consumers to reaffirm what they already know and trust.'

Many entries were received for the £500 Prize Draw and the winner will be drawn in the future by Southern Aluminium & UPVC Window Co. London Ltd, the FENSA registered company who sponsored the prize. Stay in touch to find out what who wins!

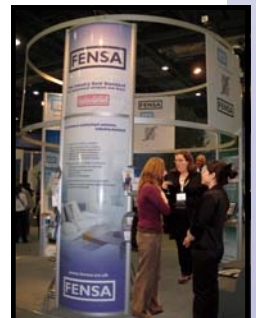
[www.granddesignslive.com](http://www.granddesignslive.com)

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Jon Vanstone  
Director of Registered  
Businesses, FENSA

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**For further information contact:** Sheit Lan Man, Marketing, FENSA Tel: 020 7645 3715

**Continues /2**

FENSA - The industry standard gold for replacement windows and doors - trusted and demanded by consumers and local authorities

- Over 9000 Registered Businesses
- Over 6 million homeowner certificates sent
- Over 24% of households in England and Wales have used a FENSA registered installer

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### Further Information:

#### FENSA

- FENSA stands for the Fenestration Self-Assessment Scheme. It has been set up by the Glass and Glazing Federation (GGF) and other industry bodies as a Competent Persons Scheme for the installation of replacement windows and doors.
- FENSA works closely with and supports the work of the BFRC: British Fenestration Rating Council.
- FENSA is the widely trusted, Government-authorised scheme which enables companies that install replacement windows and doors to self certify compliance under the Building Regulations.
- FENSA Registered Businesses undertake over 90% of installations within England and Wales.
- FENSA has over 9000 Registered Businesses.
- FENSA has sent over 6 million homeowner certificates
- Over 24% of households in England and Wales have used a FENSA registered installer.
- FENSA Registered Businesses need to meet certain eligibility criteria which include:
  - Making a commitment to comply with all laws statutory regulations and Building Regulations in force.
  - Providing the consumer with a warranty or guarantee conforming to the requirements laid down by FENSA from time to time and covering the cost of completing rectification work in respect of defect
  - "Offering" an independent insurance policy conforming to requirements laid down from time to time by FENSA to customers to cover their guarantee should they for whatever reason cease to trade. In addition where deposits are taken it is a compulsory requirement that indemnity insurance is put in place at the time that the deposit is taken from the consumer.
  - Making a commitment to comply with statutory health and safety, and waste disposal, requirements.
  - Maintaining adequate employer's liability and public liability insurance

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